

« Back to your MSF timetable

Your Patient Feedback Report

Report status

Patient feedback

Demographics

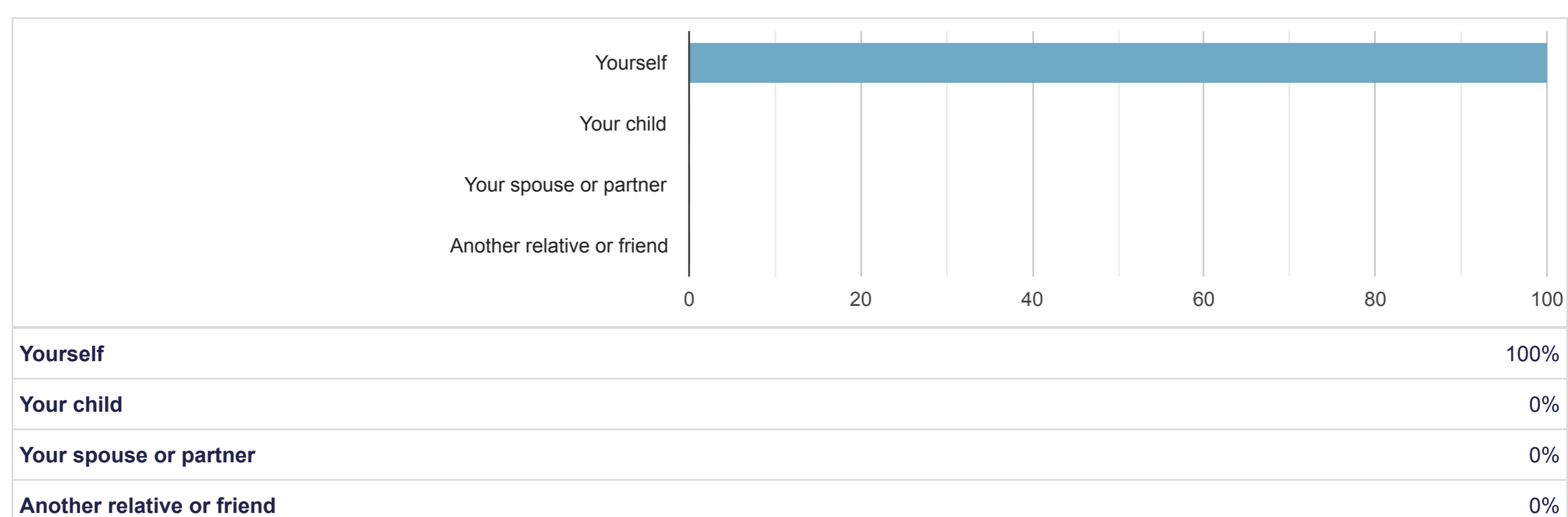
Benchmarks and Self-Assessment

Add to appraisal

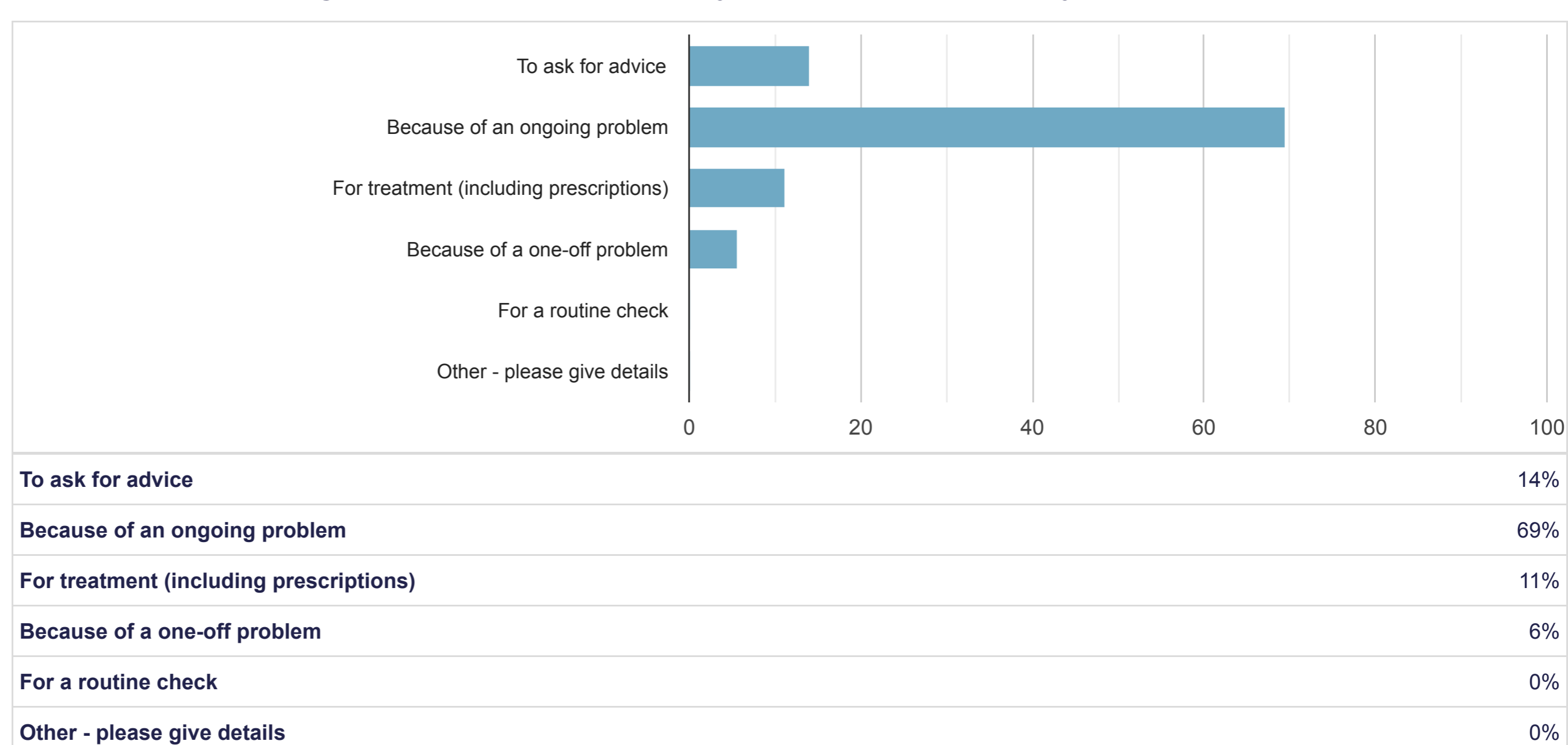
Number of completed responses: 32

Show charts and data | Show charts only | Show data only
Show data as: percentages | numbers

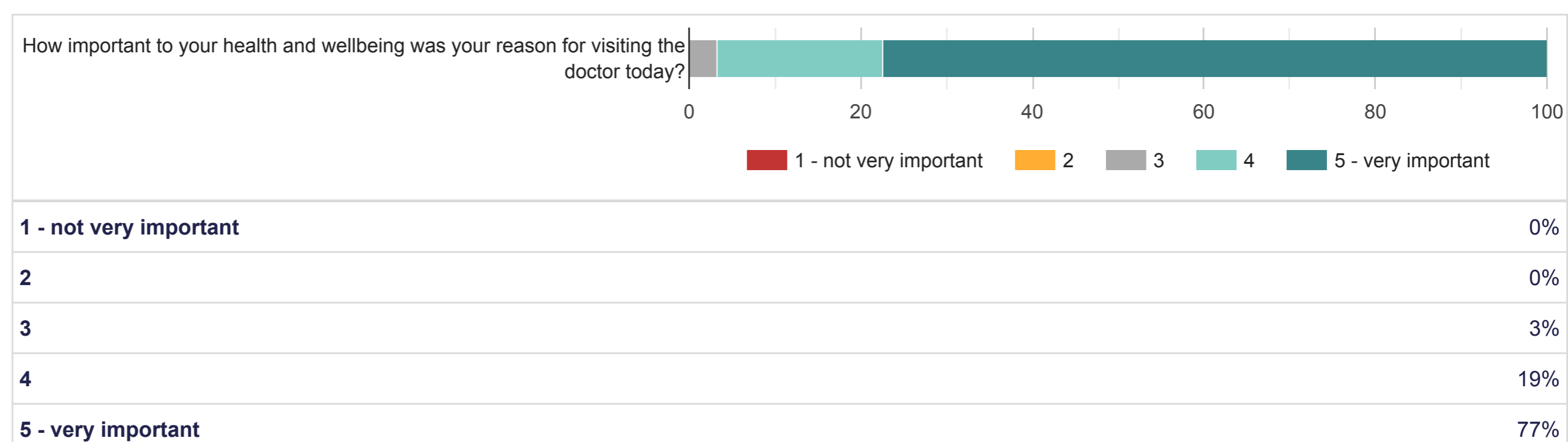
Who are you filling in this questionnaire for?



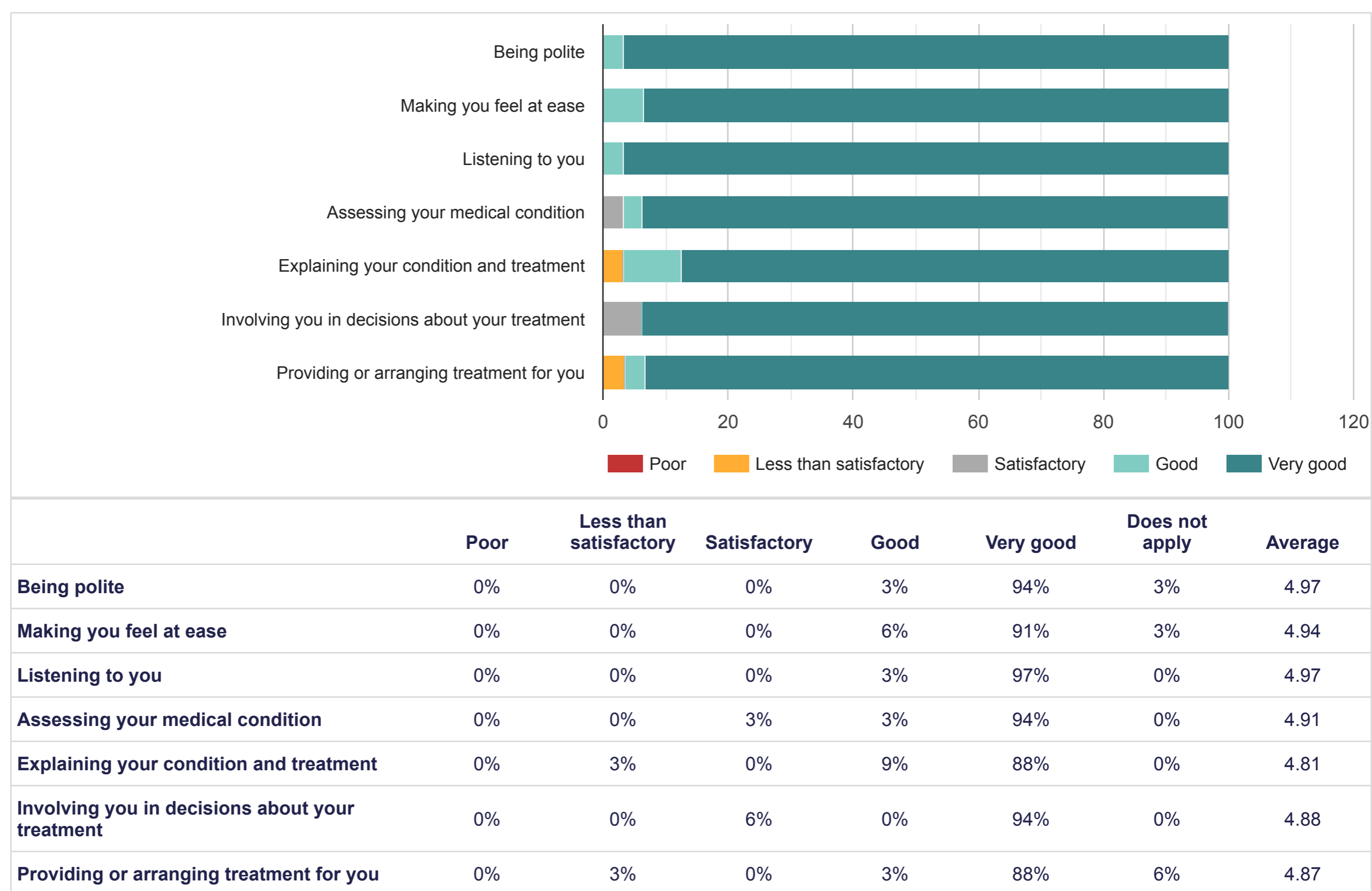
Which of the following best describes the reason you saw the doctor today?



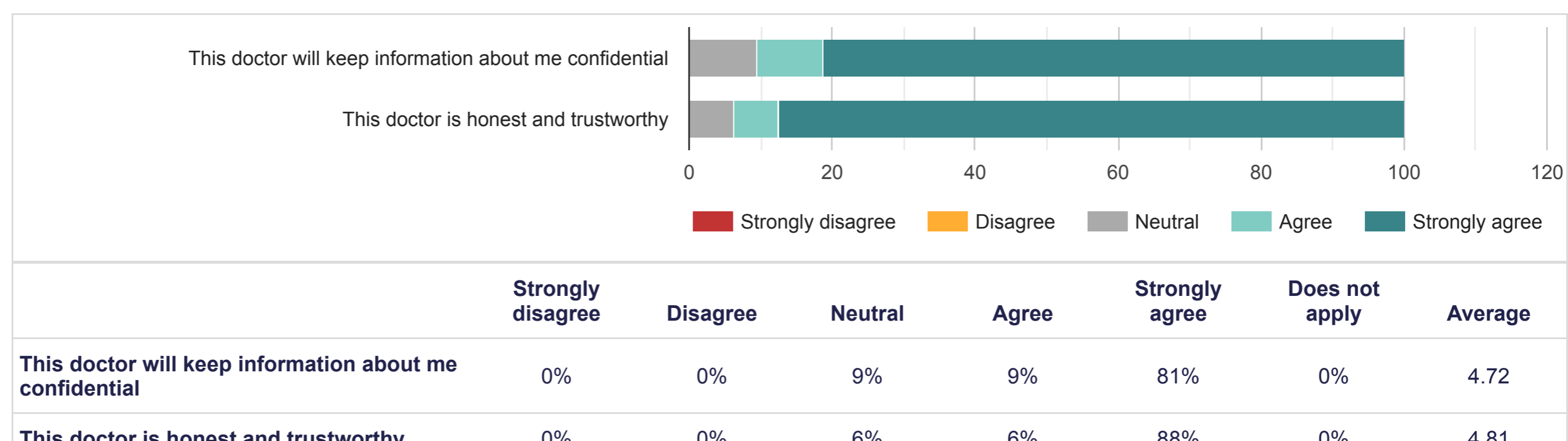
How important to your health and wellbeing was your reason for visiting the doctor today?



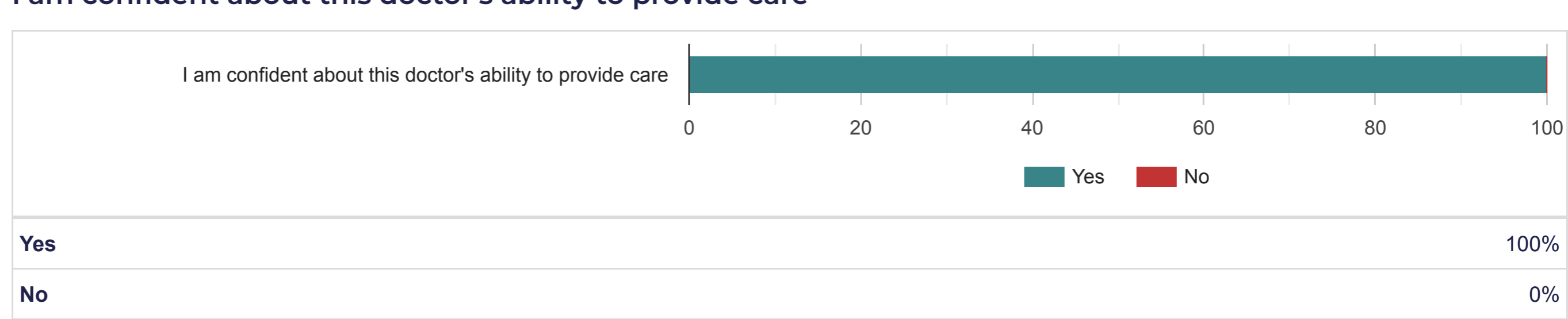
How good was your doctor at each of the following?



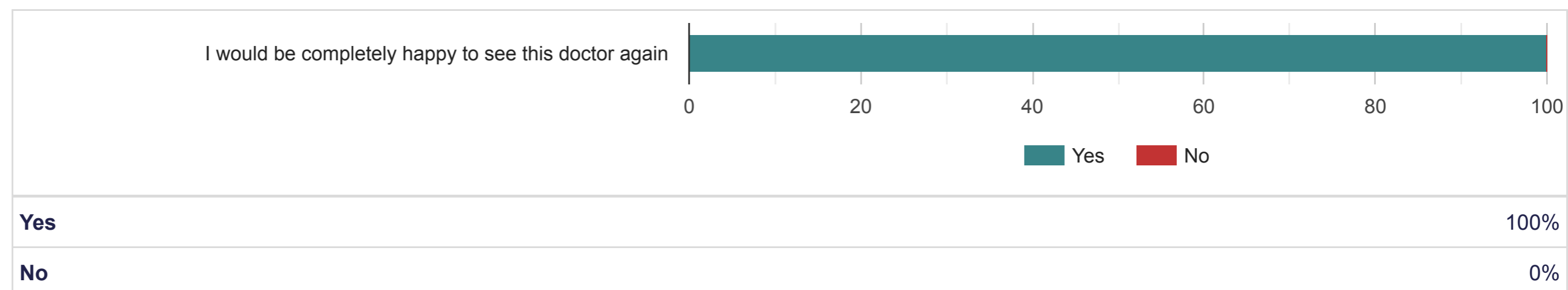
Do you agree with the following?



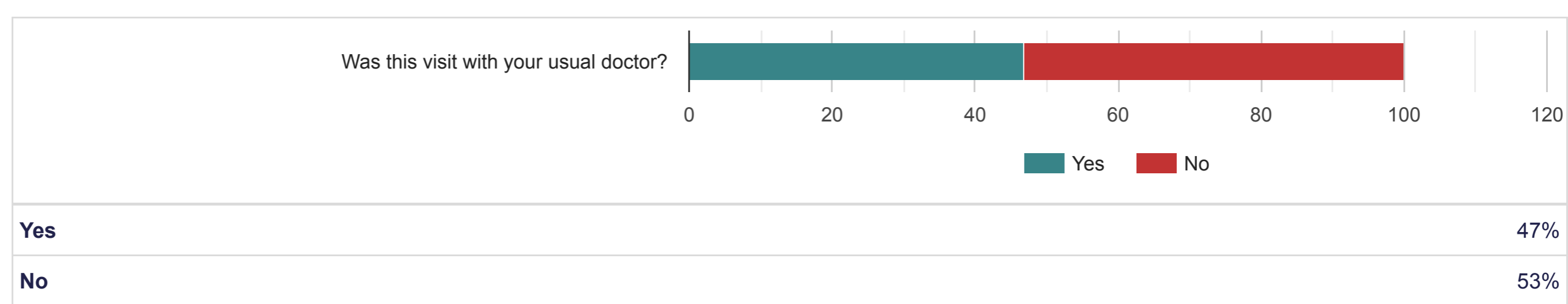
I am confident about this doctor's ability to provide care



I would be completely happy to see this doctor again



Was this visit with your usual doctor?



Please describe any ways the doctor could have improved your experience today.

Patient comments [Hide 14 comments](#)

N/A

N/A

No improvement could be made.

Be more decisive in diagnosis and recommended treatment

None - he was excellent

none at all I was very happy with the consultation

none

I was quite happy.

No way to improve was great thank you.

My treatment was exemplary in every way.

They provided me with links to advice sheets which have been useful, but could perhaps have gone through them to help find some of the more useful points.

None

Very good - no improvements needed.

None whatsoever. It was good to be given the time to explain my symptoms, be taken seriously and agree next steps

Please add any other comments you want to make about this doctor.

Patient comments [Hide 17 comments](#)

Dr O'Reilly has helped me through one of the hardest periods of my life...Physically I didnt know what was happening to me and he was always at the end of the phone, or email...always got back to me telling me the best way to manage it... When it became obvious what the problem was he liaised with my GP late on a Friday afternoon to make sure that I could start the treatment there and then. A few days later the improvement was huge, and for the first time in months I felt that I was going to be pain free and could start to be active again. I couldn't thank Dr. O'Reilly enough.

Dr O'Reilly is vey prompt in replying to emails or phone calls and will go out of his way to see you quickly!

N/A

Excellent visit resulting in a timely solution to my problem

Very friendly, engaging and seemed genuinely concerned about my issue .

Thorough and very professional, an absolute delight to meet Dr O'Reilly

Made me feel at ease. Easy to talk to. Gave me time to ask questions

He was very understanding and took time to listen to me and give me good advise.

He was very helpful in every possible way, and I have every confidence in him.

The treatment I have received from Dr'O'Reilly has been excellent. He responds to e-mails within half an hour and gets things done really quickly.

N/A

Extremely helpful and informative. Follow up letter has provided everything I have needed to move forward with getting some physio organised having identified what the problem was. Hopeful that treatment suggested will improve my condition. The doctor was very pleasant to deal with, very efficient in providing the follow up paperwork and I would highly recommend him to others.

A great professional. I always feel at easy and he walked the extra mile advicing me about treatments and even redirecting me to other colleagues.

Very informative, effiient and welcoming.

The doctor was polite and very easy to talk to. I was encouraged to talk at length about my problem and past medical history. The doctor carried out a very thorough examination and discussed the test options he was recommending as the next steps to address my condition. I received a copy of the doctor's report within a few days of the consultation. The report was most detailed and an excellent summary of my situation. I will be recommending the doctor to friends and family who requires similar consultant advice. .

Dr O'Reilly is exceptional, thorough in process of diagnosis, regularly checking on medication for side effects and efficacy and referring me for wider support for RA.

Fantastic and very reassuring service